



Out of Contract Rates from 01 October 2017

General

The out of contract rates apply when an energy contract between the customer and supplier comes to an end, and no new or alternative contract is put in place.

The rates that apply to out of contract customers include:

- A **daily standing charge** (£/day) to cover third party distribution charges, metering costs and administration costs.
- A **unit rate** (pence/KWh) applied to each actual or estimated unit of gas supplied.
- A **capacity charge** is also payable by half-hourly electricity customers to cover third party distribution charges.

All prices quoted exclude VAT and CCL.

Our out of contract rates are subject to change.

Supply of Natural Gas

Microbusiness Out of Contract Rates

The daily standing charge that we charge a microbusiness[†] for its gas supply while out of contract will depend on the volume of gas that the business consumes each year. This consumption is known as the annual quantity (AQ) and is measured in kilowatt hours (KWh).

You can find the AQ for your business on the supply agreement you signed with Gazprom Energy and also any letter that we have sent you in relation to renewing your contract.

Please note that your AQ can change and we'll always use the most recent AQ to determine out of contract rates. Please contact us to check your AQ should you wish.

The table below shows the rates for each band of micro business customer.

Band	Min AQ (KWh)	Max AQ (KWh)	Daily Standing Charge* (£/day)	Out of Contract Unit Rate (pence/KWh)
1	0	24,999	2.38	4.59
2	25,000	49,999	3.52	4.59
3	50,000	73,200	4.65	4.59
4	73,201	124,999	5.26	4.59

5	125,000	293,071	10.16	4.59
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*this includes a daily administration charge.

If your AQ is higher than 293,071 (the band 5 upper threshold) please contact us for a site-specific daily standing charge.

Non-microbusiness Out of Contract Rates

Daily Standing Charge (£/day)	Unit Rate (pence/KWh)
Site specific pass through 3 rd party costs and a £1/day administration charge.	4.59

Supply of electricity

The out of contract rate that is charged is based on the costs of supply including all applicable 3rd party costs. The rate will depend on the customer type specified by the DNO.

Please contact us to check your customer type should you wish.

Microbusiness and non-microbusiness Out of Contract Rates

Customer Type	Unit Rate (p/KWh)	Capacity Charge (£/KVA/Month)	Standing Charge* (p/Day)
Non-half hourly (NHH)	22.31	N/A	144.61
Half-hourly low voltage (HH LV)	22.99	1.69	173.45
Half-hourly low voltage substation (HH LVS)	22.81	2.69	187.10
Half-hourly high voltage (HH HV)	21.89	3.43	379.92

*this includes a daily administration charge.

†Microbusiness definition

In order to be classed as a micro business, a customer must satisfy at least one of the following criteria:

- Have less than 10 employees and an annual turnover, or annual balance sheet total, of less than €2 million.
- Consume less than 293,071 kWh of gas a year
- Consume less than 100,000 kWh of electricity a year

For more information on Out of Contract read our useful information sheet, available on our website at <https://www.gazprom-energy.co.uk/help-and-support/bills-payments/what-are-out-of-contract-and-deemed-tariff-rates/>